

2010 Noel-Levitz
Priorities Survey for Online Learners
 UND College-Level Comparison

# of Respondents	UND - Entire Campus						A&S						GRAD						NUR					
	375						33						192						20					
	IMP		SAT		GAP		IMP		SAT		GAP		IMP		SAT		GAP		IMP		SAT		GAP	
01. This institution has a good reputation.	6.14	26	5.99	4	0.15	31	6.13	31	6.13	2	0.00	31	6.28	27	6.08	4	0.20	29	6.53	18	5.85	7	0.68	24
02. My program advisor is accessible by telephone and e-mail.	6.39	15	5.63	18	0.76	6	6.23	25	5.60	20	0.63	16	6.54	13	5.87	14	0.67	9	6.58	8	5.25	19	1.33	7
03. Instructional materials are appropriate for program content.	6.47	10	5.88	7	0.59	14	6.34	19	5.81	9	0.53	21	6.58	11	5.99	6	0.58	14	6.58	8	5.85	7	0.73	22
04. Faculty provide timely feedback about student progress.	6.47	10	5.37	23	1.10	1	6.41	16	5.75	12	0.66	14	6.60	8	5.45	24	1.15	1	6.21	31	5.25	19	0.96	16
05. My program advisor helps me work toward career goals.	5.92	30	5.19	27	0.73	8	6.07	34	4.85	33	1.22	3	6.01	31	5.42	25	0.59	13	6.63	5	4.95	31	1.68	2
06. Tuition paid is a worthwhile investment.	6.49	6	5.50	21	0.99	3	6.34	19	5.19	26	1.16	5	6.68	3	5.81	19	0.87	2	6.72	3	4.89	33	1.83	1
07. Program requirements are clear and reasonable.	6.47	10	5.76	14	0.71	10	6.29	21	5.75	12	0.54	20	6.61	7	5.86	16	0.75	6	6.56	14	5.05	29	1.50	3
08. Student-to-student collaborations are valuable to me.	4.75	48	5.09	32	-0.34	34	4.00	51	5.14	28	-1.14	36	5.14	44	5.32	27	-0.18	33	4.85	51	5.06	28	-0.21	36
09. Adequate financial aid is available.	5.77	33	4.96	34	0.81	5	6.46	11	4.89	32	1.58	2	5.81	34	5.23	29	0.58	15	6.00	34	4.76	35	1.24	9
10. This institution responds quickly when I request information.	6.31	18	5.72	17	0.59	14	6.29	21	5.65	19	0.65	15	6.38	25	5.88	13	0.49	23	6.58	8	5.11	24	1.47	6
11. Student assignments are clearly defined in the syllabus.	6.49	6	5.84	9	0.65	11	6.56	3	6.03	7	0.53	21	6.63	6	5.84	18	0.79	5	6.63	5	5.65	11	0.98	15
12. There are sufficient offerings within my program of study.	6.48	9	5.47	22	1.01	2	6.50	10	4.91	31	1.59	1	6.56	12	5.74	21	0.82	4	6.58	8	5.35	16	1.23	10
13. The frequency of student and instructor interactions is adequate.	6.07	28	5.57	19	0.50	21	5.94	38	5.55	21	0.39	26	6.26	28	5.78	20	0.48	24	6.17	32	5.21	22	0.96	17
14. I receive timely information on the availability of financial aid.	5.54	38	5.04	33	0.50	21	6.07	33	5.11	30	0.96	9	5.72	37	5.20	30	0.52	20	5.71	41	4.94	32	0.76	21
15. Channels are available for providing timely responses to student complaints.	5.71	35	5.13	30	0.58	17	5.71	39	5.19	25	0.52	23	5.81	35	5.27	28	0.53	19	5.72	40	4.63	36	1.10	13
16. Appropriate technical assistance is readily available.	6.28	22	6.01	3	0.27	28	6.25	23	6.17	1	0.08	29	6.44	21	6.09	3	0.34	28	6.37	26	5.95	5	0.42	30
17. Assessment and evaluation procedures are clear and reasonable.	6.31	18	5.83	10	0.48	23	6.00	37	6.06	4	-0.06	32	6.44	20	5.96	8	0.48	25	6.53	18	5.85	7	0.68	24
18. Registration for online courses is convenient.	6.51	5	5.90	6	0.61	13	6.53	8	6.06	3	0.47	25	6.60	10	6.01	5	0.59	12	6.58	8	5.10	25	1.48	4
19. Online career services are available.	5.07	44	5.19	27	-0.12	32	5.43	42	5.70	18	-0.27	33	5.16	43	5.19	31	-0.03	32	5.40	47	4.80	34	0.60	28
20. The quality of online instruction is excellent.	6.60	3	5.73	15	0.87	4	6.44	14	5.81	9	0.63	17	6.72	2	5.87	15	0.85	3	6.58	8	5.10	25	1.48	4
21. Adequate online library resources are provided.	6.13	27	5.79	12	0.34	27	6.45	12	5.75	12	0.70	13	6.47	18	5.92	9	0.55	18	6.53	18	5.68	10	0.84	19
22. I am aware of whom to contact for questions about programs and services.	6.30	20	5.54	20	0.76	6	6.44	14	5.39	23	1.05	8	6.41	23	5.66	22	0.74	7	6.53	18	5.25	19	1.28	8
23. Billing and payment procedures are convenient for me.	6.35	16	5.82	11	0.53	20	6.56	3	5.78	11	0.78	11	6.47	19	5.91	11	0.56	17	6.42	23	5.60	12	0.82	20
24. Tutoring services are readily available for online courses.	5.21	42	4.75	36	0.46	24	5.43	42	4.84	34	0.59	18	5.03	46	4.93	35	0.11	30	6.00	34	5.38	15	0.63	27
25. Faculty are responsive to student needs.	6.49	6	5.77	13	0.72	9	6.53	7	5.73	15	0.80	10	6.60	8	5.92	10	0.68	8	6.56	14	5.42	13	1.13	12
26. The bookstore provides timely service to students.	5.73	34	5.17	29	0.56	18	6.54	6	5.37	24	1.17	4	5.79	36	5.18	32	0.61	11	6.27	28	5.07	27	1.20	11
27. I am able to receive adequate scholastic training and professional development through my academic program. (Campus item 1)	6.32	17	5.73	15	0.59	14	6.45	12	5.70	17	0.74	12	6.43	22	5.86	17	0.57	16	6.61	7	6.06	1	0.55	29
28. There are opportunities in co-ops, internships, student teaching, or other experiential learning experiences. (Campus item 2)	5.38	40	5.13	30	0.25	29	5.50	41	5.13	29	0.37	27	5.58	38	5.16	33	0.42	26	6.00	34	5.30	18	0.70	23
29. There are opportunities in study abroad that are available through UND (Campus item 3)	3.99	51	4.88	35	-0.89	36	4.89	47	4.83	35	0.06	30	3.88	51	4.84	36	-0.97	36	5.50	45	5.14	23	0.36	31
30. I have or plan to participate in research activities or conduct research projects. (Campus item 4)	4.81	47	5.22	26	-0.41	35	5.18	45	5.47	22	-0.29	34	5.07	45	5.39	26	-0.32	35	5.92	37	5.00	30	0.92	18

GREEN items indicate STRENGTHS; RED items indicate CHALLENGES

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	375						33						192						20					
	IMP		SAT		GAP		IMP		SAT		GAP		IMP		SAT		GAP		IMP		SAT		GAP	
31. There are opportunities to interact with fellow classmates. (Campus item 5)	5.14	43	5.37	23	-0.23	33	4.42	48	5.17	27	-0.74	35	5.41	39	5.62	23	-0.21	34	5.39	48	5.31	17	0.08	34
32. Assistance is available when I have problems utilizing technology.(Campus item 6)	6.26	24	5.88	7	0.38	26	6.16	28	6.04	5	0.13	28	6.49	16	5.98	7	0.51	22	6.33	27	6.00	3	0.33	32
33. I feel comfortable with the online atmosphere of this campus. (Campus item 7)	6.43	14	6.03	2	0.40	25	6.52	9	5.94	8	0.58	19	6.52	15	6.12	2	0.40	27	6.22	30	5.89	6	0.33	33
34. Lab experiences are available to me. (Campus item 8)	5.47	39	5.31	25	0.16	30	5.68	40	4.60	36	1.08	7	5.19	41	5.13	34	0.07	31	5.92	38	6.00	3	-0.08	35
35. Online course designs are easy to navigate. (Campus item 9)	6.44	13	5.91	5	0.53	19	6.55	5	6.03	6	0.52	24	6.53	14	5.90	12	0.63	10	6.50	22	5.42	13	1.08	14
36. I am able to achieve my educational goals at this institution. (Campus item 10)	6.76	1	6.13	1	0.63	12	6.83	1	5.71	16	1.12	6	6.79	1	6.27	1	0.52	21	6.72	3	6.05	2	0.67	26
37. Source of information: Catalog and brochures (printed)	3.69	6	Satisfaction not asked for sources of information	Gap not calculated	4.15	5	Satisfaction not asked for sources of information	Gap not calculated	3.80	6	Satisfaction not asked for sources of information	Gap not calculated	4.79	5	Satisfaction not asked for sources of information	Gap not calculated								
38. Source of information: Catalog (online)	5.90	2			6.21	2			5.89	2			6.11	2										
39. Source of information: College representatives	3.88	5			3.70	6			3.84	5			5.00	4										
40. Source of information: Web site	6.28	1			6.36	1			6.37	1			6.55	1										
41. Source of information: Advertisements	3.11	7			3.39	7			3.14	7			3.93	7										
42. Source of information: Recommendation from instructor or program advisor	5.02	3			5.17	3			5.19	3			4.73	6										
43. Source of information: Contact with current students and/or recent graduates of the program	4.33	4	4.15	4	4.58	4	5.43	3																
44. Factor to enroll: Ability to transfer credits	5.59	8	Satisfaction not asked for enrollment factors.	Gap not calculated	6.19	4	Satisfaction not asked for enrollment factors.	Gap not calculated	4.86	10	Satisfaction not asked for enrollment factors.	Gap not calculated	6.25	6	Satisfaction not asked for enrollment factors.	Gap not calculated								
45. Factor to enroll: Cost	5.91	6			6.09	7			6.24	5			5.90	7										
46. Factor to enroll: Financial assistance available	5.01	10			6.14	6			5.02	9			5.59	9										
47. Factor to enroll: Future employment opportunities	5.68	7			5.38	10			5.91	7			5.56	10										
48. Factor to enroll: Reputation of institution	6.07	5			6.06	8			6.21	6			6.40	4										
49. Factor to enroll: Work schedule	6.57	2			6.37	2			6.65	2			6.80	1										
50. Factor to enroll: Flexible pacing for completing a program	6.25	4			6.25	3			6.39	4			6.55	3										
51. Factor to enroll: Convenience	6.61	1			6.61	1			6.67	1			6.75	2										
52. Factor to enroll: Distance from campus	5.22	9			6.15	5			5.26	8			5.69	8										
53. Factor to enroll: Program requirements	6.29	3			6.06	8			6.47	3			6.40	4										
54. Factor to enroll: Recommendations from employer	4.15	11			3.71	11			4.10	11			4.89	11										

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	IMP	SAT	GAP	IMP	SAT	GAP	IMP	SAT	GAP	IMP	SAT	GAP
	375			33			192			20		
So far, how has your college experience met your expectations?												
1. Much worse than expected		0%			0%			1%			0%	
2. Quite a bit worse than I expected		2%			6%			2%			0%	
3. Worse than I expected		6%			9%			6%			15%	
4. About what I expected		31%			25%			27%			55%	
5. Better than I expected		29%			34%			31%			0%	
6. Quite a bit better than I expected		15%			9%			17%			15%	
7. Much better than I expected		14%			16%			18%			15%	
Mean Score		4.93			4.78			5.07			4.60	
Rate your overall satisfaction with your experience here thus far.												
1. Not satisfied at all		0%			0%			1%			5%	
2. Not very satisfied		2%			6%			2%			0%	
3. Somewhat dissatisfied		6%			9%			6%			15%	
4. Neutral		7%			6%			4%			5%	
5. Somewhat satisfied		13%			22%			10%			35%	
6. Satisfied		44%			38%			46%			25%	
7. Very satisfied		25%			19%			31%			15%	
Mean Score		5.64			5.31			5.84			5.00	
All in all, if you had to do it over, would you enroll here again?												
1. Definitely not		0%			0%			52%			5%	
2. Probably not		2%			3%			2%			10%	
3. Maybe not		3%			3%			3%			5%	
4. I don't know		7%			13%			8%			0%	
5. Maybe yes		6%			9%			6%			20%	
6. Probably yes		30%			34%			28%			30%	
7. Definitely yes		48%			38%			54%			30%	
Mean Score		6.03			5.81			6.16			5.30	

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 UND College-Level Comparison

# of Respondents	UND - Entire Campus						SEM						SMHS						UNDECIDED					
	375						79						27						19					
	IMP		SAT		GAP		IMP		SAT		GAP		IMP		SAT		GAP		IMP		SAT		GAP	
01. This institution has a good reputation.	6.14	26	5.99	4	0.15	31	5.92	27	5.94	4	-0.01	27	5.59	29	5.41	12	0.19	24	6.05	31	6.05	4	0.00	35
02. My program advisor is accessible by telephone and e-mail.	6.39	15	5.63	18	0.76	6	6.21	17	5.20	24	1.01	3	5.92	13	5.72	3	0.20	23	6.53	12	5.00	25	1.53	6
03. Instructional materials are appropriate for program content.	6.47	10	5.88	7	0.59	14	6.41	8	5.87	5	0.53	11	6.04	7	5.27	16	0.77	10	6.53	13	5.74	12	0.79	20
04. Faculty provide timely feedback about student progress.	6.47	10	5.37	23	1.10	1	6.30	13	5.12	26	1.19	1	6.26	2	4.70	30	1.56	2	6.58	8	5.74	12	0.84	15
05. My program advisor helps me work toward career goals.	5.92	30	5.19	27	0.73	8	5.45	32	5.07	28	0.38	19	6.04	6	4.84	29	1.20	4	5.75	39	4.11	35	1.64	3
06. Tuition paid is a worthwhile investment.	6.49	6	5.50	21	0.99	3	6.20	18	5.24	22	0.97	4	6.04	8	5.30	14	0.74	11	6.53	13	5.05	24	1.47	7
07. Program requirements are clear and reasonable.	6.47	10	5.76	14	0.71	10	6.33	11	5.82	9	0.51	14	6.00	9	5.27	16	0.73	12	6.50	15	6.00	5	0.50	27
08. Student-to-student collaborations are valuable to me.	4.75	48	5.09	32	-0.34	34	4.09	48	4.50	35	-0.41	32	4.52	47	5.16	23	-0.64	33	4.53	49	4.27	33	0.26	31
09. Adequate financial aid is available.	5.77	33	4.96	34	0.81	5	5.02	39	4.87	32	0.14	25	5.71	22	4.10	36	1.62	1	6.71	3	3.91	36	2.81	1
10. This institution responds quickly when I request information.	6.31	18	5.72	17	0.59	14	6.24	16	5.68	15	0.57	9	5.81	18	5.26	19	0.56	15	6.50	15	5.65	16	0.85	14
11. Student assignments are clearly defined in the syllabus.	6.49	6	5.84	9	0.65	11	6.32	12	5.86	7	0.46	17	5.77	20	5.50	10	0.27	21	6.63	4	6.11	1	0.53	26
12. There are sufficient offerings within my program of study.	6.48	9	5.47	22	1.01	2	6.38	9	5.21	23	1.18	2	6.04	4	5.17	22	0.87	8	6.63	5	5.40	21	1.23	9
13. The frequency of student and instructor interactions is adequate.	6.07	28	5.57	19	0.50	21	5.76	30	5.25	21	0.52	12	5.71	23	5.21	21	0.50	17	5.94	35	5.53	19	0.41	30
14. I receive timely information on the availability of financial aid.	5.54	38	5.04	33	0.50	21	4.68	41	4.90	30	-0.21	30	5.40	35	4.70	31	0.70	13	6.08	28	4.45	32	1.62	4
15. Channels are available for providing timely responses to student complaints.	5.71	35	5.13	30	0.58	17	5.32	33	5.05	29	0.28	23	5.91	15	4.70	31	1.21	3	6.38	22	5.22	22	1.16	10
16. Appropriate technical assistance is readily available.	6.28	22	6.01	3	0.27	28	6.09	22	5.86	6	0.23	24	5.54	30	5.63	5	-0.08	27	6.63	5	6.07	2	0.55	25
17. Assessment and evaluation procedures are clear and reasonable.	6.31	18	5.83	10	0.48	23	6.17	20	5.70	14	0.47	16	5.84	17	4.88	27	0.96	6	6.56	10	5.72	14	0.83	16
18. Registration for online courses is convenient.	6.51	5	5.90	6	0.61	13	6.41	7	5.83	8	0.58	8	5.95	11	5.73	2	0.23	22	6.56	10	6.06	3	0.50	27
19. Online career services are available.	5.07	44	5.19	27	-0.12	32	4.68	42	5.26	20	-0.57	33	4.42	49	4.67	33	-0.25	32	5.75	39	5.55	18	0.20	33
20. The quality of online instruction is excellent.	6.60	3	5.73	15	0.87	4	6.60	4	5.81	10	0.79	5	5.77	19	4.67	33	1.11	5	6.72	2	5.89	9	0.83	16
21. Adequate online library resources are provided.	6.13	27	5.79	12	0.34	27	5.21	36	5.57	18	-0.35	31	5.45	33	5.60	6	-0.15	28	6.19	27	5.69	15	0.50	29
22. I am aware of whom to contact for questions about programs and services.	6.30	20	5.54	20	0.76	6	6.06	25	5.55	19	0.51	13	5.76	21	5.28	15	0.48	19	6.41	18	5.06	23	1.35	8
23. Billing and payment procedures are convenient for me.	6.35	16	5.82	11	0.53	20	6.17	21	5.76	11	0.41	18	5.64	26	5.80	1	-0.16	29	6.39	21	5.56	17	0.83	19
24. Tutoring services are readily available for online courses.	5.21	42	4.75	36	0.46	24	5.18	37	4.44	36	0.74	6	4.63	44	4.14	35	0.48	18	5.93	36	4.20	34	1.73	2
25. Faculty are responsive to student needs.	6.49	6	5.77	13	0.72	9	6.36	10	5.64	16	0.72	7	6.12	3	5.23	20	0.88	7	6.47	17	5.88	10	0.59	23
26. The bookstore provides timely service to students.	5.73	34	5.17	29	0.56	18	5.22	35	5.15	25	0.07	26	5.00	42	5.05	25	-0.05	26	6.07	29	5.00	25	1.07	12
27. I am able to receive adequate scholastic training and professional development through my academic program. (Campus item 1)	6.32	17	5.73	15	0.59	14	6.04	26	5.71	13	0.33	21	5.91	14	5.26	18	0.65	14	6.40	20	4.85	28	1.55	5
28. There are opportunities in co-ops, internships, student teaching, or other experiential learning experiences. (Campus item 2)	5.38	40	5.13	30	0.25	29	4.51	44	5.08	27	-0.57	34	5.42	34	5.00	26	0.42	20	5.83	37	4.75	29	1.08	11
29. There are opportunities in study abroad that are available through UND (Campus item 3)	3.99	51	4.88	35	-0.89	36	3.39	51	4.89	31	-1.50	36	3.76	51	4.88	28	-1.11	36	5.00	45	4.86	27	0.14	34
30. I have or plan to participate in research activities or conduct research projects. (Campus item 4)	4.81	47	5.22	26	-0.41	35	3.86	50	4.59	34	-0.73	35	4.41	50	5.13	24	-0.71	34	4.90	46	5.50	20	-0.60	36

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	IMP		SAT		GAP		IMP		SAT		GAP		IMP		SAT		GAP		IMP		SAT		GAP	
31. There are opportunities to interact with fellow classmates. (Campus item 5)	5.14	43	5.37	23	-0.23	33	4.63	43	4.82	33	-0.19	29	4.62	45	5.48	11	-0.86	35	5.53	41	4.54	31	0.99	13
32. Assistance is available when I have problems utilizing technology.(Campus item 6)	6.26	24	5.88	7	0.38	26	6.07	24	5.60	17	0.47	15	5.28	37	5.52	8	-0.24	31	6.24	26	6.00	5	0.24	32
33. I feel comfortable with the online atmosphere of this campus. (Campus item 7)	6.43	14	6.03	2	0.40	25	6.45	5	6.08	3	0.36	20	5.63	27	5.52	8	0.10	25	6.41	18	5.84	11	0.57	24
34. Lab experiences are available to me. (Campus item 8)	5.47	39	5.31	25	0.16	30	5.63	31	5.75	12	-0.11	28	5.90	16	5.35	13	0.55	16	5.30	42	4.67	30	0.63	22
35. Online course designs are easy to navigate. (Campus item 9)	6.44	13	5.91	5	0.53	19	6.41	6	6.11	2	0.30	22	5.48	32	5.70	4	-0.22	30	6.61	7	5.89	8	0.72	21
36. I am able to achieve my educational goals at this institution. (Campus item 10)	6.76	1	6.13	1	0.63	12	6.79	1	6.23	1	0.56	10	6.38	1	5.54	7	0.85	9	6.83	1	6.00	5	0.83	16
37. Source of information: Catalog and brochures (printed)	3.69	6	Satisfaction not asked for sources of information	Gap not calculated	2.91	6	Satisfaction not asked for sources of information	Gap not calculated	3.36	6	Satisfaction not asked for sources of information	Gap not calculated	4.00	6	Satisfaction not asked for sources of information	Gap not calculated								
38. Source of information: Catalog (online)	5.90	2			5.92	2			5.25	2			6.00	2										
39. Source of information: College representatives	3.88	5			3.88	4			3.62	5			3.42	7										
40. Source of information: Web site	6.28	1			6.26	1			5.67	1			6.05	1										
41. Source of information: Advertisements	3.11	7			2.50	7			3.19	7			4.08	5										
42. Source of information: Recommendation from instructor or program advisor	5.02	3			4.42	3			5.22	3			5.25	3										
43. Source of information: Contact with current students and/or recent graduates of the program	4.33	4	3.34	5	4.48	4	4.45	4																
44. Factor to enroll: Ability to transfer credits	5.59	8	Satisfaction not asked for enrollment factors.	Gap not calculated	6.29	3	Satisfaction not asked for enrollment factors.	Gap not calculated	5.95	3	Satisfaction not asked for enrollment factors.	Gap not calculated	6.29	4	Satisfaction not asked for enrollment factors.	Gap not calculated								
45. Factor to enroll: Cost	5.91	6			5.04	8			6.00	2			5.78	7										
46. Factor to enroll: Financial assistance available	5.01	10			4.37	10			4.82	10			4.60	10										
47. Factor to enroll: Future employment opportunities	5.68	7			5.23	7			6.04	1			4.86	9										
48. Factor to enroll: Reputation of institution	6.07	5			5.84	6			5.50	6			6.00	6										
49. Factor to enroll: Work schedule	6.57	2			6.78	1			5.36	7			6.33	2										
50. Factor to enroll: Flexible pacing for completing a program	6.25	4			6.20	4			5.09	9			6.06	5										
51. Factor to enroll: Convenience	6.61	1			6.69	2			5.67	4			6.58	1										
52. Factor to enroll: Distance from campus	5.22	9			4.81	9			4.62	11			5.08	8										
53. Factor to enroll: Program requirements	6.29	3			6.09	5			5.61	5			6.31	3										
54. Factor to enroll: Recommendations from employer	4.15	11			4.13	11			5.11	8			3.63	11										

GREEN items indicate STRENGTHS; RED items indicate CHALLENGES

2010 Noel-Levitz
Priorities Survey for Online Learners
 UND College-Level Comparison

# of Respondents	UND - Entire Campus					SEM			SMHS			UNDECIDED		
	375					79			27			19		
	IMP	SAT	GAP	IMP	SAT	GAP	IMP	SAT	GAP	IMP	SAT	GAP		
So far, how has your college experience met your expectations?														
1. Much worse than expected		0%					0%			0%				0%
2. Quite a bit worse than I expected		2%					1%			4%				5%
3. Worse than I expected		6%					5%			4%				5%
4. About what I expected		31%					35%			48%				32%
5. Better than I expected		29%					29%			40%				26%
6. Quite a bit better than I expected		15%					18%			0%				16%
7. Much better than I expected		14%					12%			4%				16%
Mean Score		4.93					4.92			4.40				4.89
Rate your overall satisfaction with your experience here thus far.														
1. Not satisfied at all		0%					0%			0%				0%
2. Not very satisfied		2%					1%			4%				11%
3. Somewhat dissatisfied		6%					5%			4%				5%
4. Neutral		7%					5%			32%				11%
5. Somewhat satisfied		13%					14%			16%				5%
6. Satisfied		44%					47%			40%				42%
7. Very satisfied		25%					24%			4%				26%
Mean Score		5.64					5.74			4.96				5.42
All in all, if you had to do it over, would you enroll here again?														
1. Definitely not		0%					0%			4%				0%
2. Probably not		2%					3%			0%				0%
3. Maybe not		3%					4%			8%				5%
4. I don't know		7%					5%			12%				11%
5. Maybe yes		6%					1%			12%				11%
6. Probably yes		30%					33%			28%				37%
7. Definitely yes		48%					54%			36%				37%
Mean Score		6.03					6.21			5.56				5.89

GREEN items indicate STRENGTHS; RED items indicate CHALLENGES