
Financial Aid Questions & Answers

What do I do now that I have received my award notice?

Review and process your awards (accept/decline) on *CampusConnection*. Be sure to list any scholarships or other resources you will be receiving that are not listed with your awards. You must process your award notice on *CampusConnection* within 30 days.

Could my award change?

Yes. The University reserves the right to make adjustments to your award on the basis of additional information which may become available. This includes (but is not limited to) changes resulting from verification, tuition assistance, scholarships or grants, veterans benefits, changes in enrollment status.

If your award eligibility changes, **you will receive an email notification to your U-Mail account if you have awards or revisions to review.**

What if the amount of financial aid awarded is not enough?

There are a variety of alternative education loans or Federal PLUS Loans available to help meet your expenses. You may borrow up to the Cost of Attendance minus the total of all of your financial aid. Alternative loan applications from the various lenders are available either at the front desk of the financial aid office or online on the lenders' websites. The Parent PLUS Loan and Graduate PLUS Loan request forms are available on the financial aid website (www.financialaid.und.edu). A credit check is required for alternative loans and PLUS loans. The financial aid office will certify the loan.

What if there is a change in the family's financial situation since completing the FAFSA?

The student's financial aid eligibility may be re-evaluated. In order for this re-evaluation to occur, a letter addressing the change in financial situation, **along with** the 2009-2010 Contribution Adjustment Form (available on the financial aid website) and appropriate documentation should be sent to the financial aid office.

What is verification?

The Dept. of Education or UND may ask you to provide documentation to ensure that the information on the FAFSA is correct. If you have been selected for verification you will receive a letter from the financial aid office requesting the required documentation, which should be responded to promptly. Financial aid cannot be disbursed until the verification process is completed.



Financial Aid Questions & Answers Continued

What could delay the processing of my financial aid after I process my award notice?

Delays could occur if:

- Your file is currently under verification
- You did not specify a lender or lender code on *CampusConnection* if you are accepting a Stafford Loan
- You have not completed Entrance Loan Counseling if you are a first-time borrower
Entrance Loan Counseling is completed at www.financialaid.und.edu
- You have not signed and returned required promissory notes
- You are not enrolled at least half-time at the time of disbursement
- You do not meet Satisfactory Academic Progress standards

More information on the Satisfactory Academic Progress Policy can be found at www.financialaid.und.edu/SAP.html.

I am receiving a scholarship from someone other than UND, what do I do?

You must report this scholarship by clicking on the Contact FA Office link on Campus-Connection while reviewing your financial aid awards or you can complete the **Outside Aid Reporting Form** at www.financialaid.und.edu. The scholarship check should be sent directly to the Student Financial Aid Office at UND. If possible, the check should be made payable to UND, with your name and social security number indicated in the memo section of the check or on an attached roster or letter.

All outside scholarships must be disbursed to you by UND along with any other financial aid at the beginning of the semester.

I'm an Aviation Student, what do I do about financial aid?

The best thing to do is contact our Aviation Financial Aid Administrator, Janelle. Janelle is located in Clifford Hall Room 254. You can also contact Janelle through the main Student Financial Aid Office telephone number: 701-777-3121 or by email at janellekilgore@mail.und.edu.

Flight costs will be added to your cost of attending school after you register for classes that have flight costs. Your financial aid eligibility will be re-evaluated at that time and an email notification of any revised awards will be sent to your U-Mail account. The addition of flight costs usually means that you will be eligible to borrow additional loans like alternative educational loans or Parent PLUS loans.

Where do I find more information on financial aid programs and policies?

More detailed information on available financial aid programs (scholarships, grants, employment, loans) and related policies and procedures can be found on our website: www.financialaid.und.edu.

